

RC-QMS Trust Center

Enterprise Security, Compliance and GxP Assurance

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Executive Overview

Rescop delivers enterprise-grade Quality Management solutions with security, quality and regulatory compliance embedded throughout the software lifecycle.

RC-QMS is designed for regulated industries where data integrity, system availability and compliance are critical business requirements. The platform combines validated software, certified management systems and Microsoft Azure cloud services to provide a secure, scalable and compliant Software-as-a-Service (SaaS) solution.

This document provides an overview of the security controls, compliance framework and operational safeguards implemented by Rescop to protect customer information and support regulatory requirements.

Security Domain	Status
Hosting Platform	Microsoft Azure
Information Security	ISO/IEC 27001:2022 Certified
Quality Management	ISO 9001:2015 Certified
Cloud Deployment	Secure SaaS
Compliance	GDPR, GAMP® 5, EU Annex 11, FDA 21 CFR Part 11
Encryption	At Rest & In Transit
Identity Management	Role-Based Access Control (RBAC)
Security Monitoring	24/7 SIEM Monitoring
Security Testing	Independent Penetration Testing
Business Continuity	Business Continuity & Disaster Recovery Plans

About Rescop

Rescop, part of the QbD Group, develops digital Quality Management solutions for Life Sciences, Pharmaceutical, Biotechnology and other highly regulated industries.

As part of the global QbD network, Rescop combines expertise in Computer System Validation (CSV), Computer Software Assurance (CSA), GxP compliance, Quality Management and secure cloud technologies.

Together with QbD's multidisciplinary network of consultants and specialists, Rescop delivers integrated, scalable and compliant software solutions supporting organizations throughout the complete product lifecycle—from research and development to manufacturing and post-market operations.

Cloud Architecture & Infrastructure

RC-QMS is delivered as a Software-as-a-Service (SaaS) platform hosted on Microsoft Azure.

The platform is designed to provide secure, reliable and highly available cloud services for regulated environments. Microsoft Azure provides enterprise-grade infrastructure, while Rescop is responsible for application security, customer data protection and operational security controls in accordance with the Microsoft Shared Responsibility Model.

Microsoft Azure Platform

Microsoft Azure provides the underlying cloud infrastructure supporting RC-QMS and delivers:

- High availability and business continuity
- Multi-layered physical and logical security
- Enterprise-grade scalability and resilience
- Continuous infrastructure monitoring
- Advanced threat protection
- Extensive international compliance certifications

Microsoft maintains one of the industry's most comprehensive cloud compliance portfolios, including ISO certifications, SOC reports and numerous regional and industry-specific attestations.

Microsoft Trust Center

Download →

<https://www.microsoft.com/trust-center>

Microsoft Service Trust Portal

Download →

<https://servicetrust.microsoft.com>

Azure Compliance Documentation

Download →

<https://learn.microsoft.com/azure/compliance/>

Azure GxP Compliance Guidance

Download →

<https://aka.ms/gxpcpliance>

<https://learn.microsoft.com/azure/compliance/>

[Microsoft Trust Center – Compliance](#)

Compliance & Certifications

Rescop maintains internationally recognized management systems that demonstrate its commitment to information security, quality management and continuous improvement.

The following certifications support the governance framework of RC-QMS:

- **ISO/IEC 27001:2022** – Information Security Management System (ISMS)
- **ISO 9001:2015** – Quality Management System (QMS)

These independent certifications confirm that Rescop operates according to internationally recognized standards for governance, risk management, operational excellence and continual improvement.

Available Documentation

The following documentation is available through the RC-QMS Trust Center.

Public Documentation

- ISO/IEC 27001:2022 Certificate (*Download*)

- ISO 9001:2015 Certificate ([Download](#))

Customer Documentation (Available upon request)

- Security Whitepaper
- Data Processing Agreement (DPA)
- Penetration Test Executive Summary
- Security Questionnaire

Security Testing & Continuous Monitoring

Security assurance is an integral part of the RC-QMS security program and is continuously evaluated through preventive, detective and corrective security controls.

Rescop applies a risk-based approach to identify, assess and remediate vulnerabilities across the application and supporting infrastructure.

Security assurance activities include:

- Independent penetration testing
- Internal security assessments
- Continuous vulnerability management
- Microsoft Azure infrastructure validation
- Security patch management
- 24/7 security event monitoring

Security events are centrally monitored using Security Information and Event Management (SIEM) technology with real-time alerting, prioritization and escalation procedures.

Information Security & Data Protection

Rescop implements multiple layers of technical and organizational controls to ensure the confidentiality, integrity and availability of customer information.

Core security controls include:

- Encryption of customer data at rest
- Encryption of data in transit using secure protocols
- Encrypted database storage
- Centralized identity and access management

- Security logging and audit trails
- Controlled change management
- Periodic security reviews

Access to systems and information is granted according to the principles of **Least Privilege** and **Need-to-Know**, ensuring users receive only the permissions required to perform their authorized responsibilities.

Privacy & GDPR Compliance

Rescop acts as a data processor and processes personal data in accordance with the General Data Protection Regulation (GDPR).

Privacy is integrated into the design and operation of RC-QMS through technical and organizational measures that support lawful, transparent and secure processing of personal data.

Key privacy principles include:

- Customer data is never used for marketing purposes without explicit consent.
- Data processing is transparent and contractually governed.
- Personal data collection is limited to operational and security requirements.
- Security logging is performed solely to protect systems and customer environments.

Operational logging may include limited technical information such as IP addresses, browser information, operating system details and approximate geographic location where required for security monitoring, auditing and service operation.

GxP Compliance Framework

RC-QMS is designed, developed and maintained to support regulated organizations operating under internationally recognized Good Practice (GxP) requirements.

The platform supports compliance with:

- Good Laboratory Practice (GLP)
- Good Clinical Practice (GCP)
- Good Manufacturing Practice (GMP)
- Good Distribution Practice (GDP)

Through validated processes, controlled change management and comprehensive audit trails, RC-QMS helps organizations maintain continuous inspection readiness throughout the system lifecycle.

Validated RC-QMS Platform

RC-QMS is delivered as a modern Software-as-a-Service (SaaS) platform that combines regulatory compliance with enterprise-grade cloud technology.

The platform is:

- Fully web-based and cross-platform
- Accessible through modern web browsers
- Compatible with desktops, laptops and mobile devices
- Delivered in a pre-validated state
- Designed to support continuous inspection readiness

Software development, testing, release management and maintenance activities are performed in accordance with documented quality processes and applicable GxP requirements.

Cloud GxP on Microsoft Azure

RC-QMS leverages Microsoft Azure to provide secure and compliant cloud services for regulated industries.

Microsoft Azure and Rescop operate according to a **Shared Responsibility Model**, where Microsoft secures the cloud infrastructure while Rescop manages application security, customer data protection and operational security controls.

Key capabilities include:

- Shared responsibility for cloud security
- Enterprise-grade infrastructure controls
- Comprehensive quality and security documentation
- Support for validation and qualification activities
- Extensive international compliance portfolio

Microsoft Resources

[Azure GxP Compliance Overview](#)

Microsoft Azure SOC Reports (*Available through Microsoft Service Trust Portal*)

Operations & Access Control

Access to RC-QMS and supporting systems is governed through documented security procedures and centralized identity management.

Operational controls include:

- Role-Based Access Control (RBAC)
- Segregation of Duties (SoD)
- Least Privilege Principle
- Multi-layer security architecture
- Periodic access reviews
- Internal compliance audits

All privileged access is authorized, documented and periodically reviewed to ensure continued appropriateness.

Monitoring & Threat Detection

Rescop operates centralized security monitoring to support early detection, investigation and response to security events.

The SIEM platform provides:

- Centralized log collection
- Real-time correlation and analysis
- Automated alerting
- Security incident prioritization
- Continuous monitoring (24/7)

Examples of monitored security events include:

- Failed authentication attempts
- Anomalous login locations
- Off-hours access activity
- Privilege escalation attempts
- Unauthorized access attempts

Rescop Commitment

Security, quality and regulatory compliance form the foundation of every RC-QMS service.

Rescop remains committed to:

- Information Security
- Regulatory Compliance
- Data Protection
- Business Continuity
- Customer Trust
- Continuous Improvement

RC-QMS enables organizations to establish a secure, compliant and fully digital Quality Management System while maintaining continuous audit and inspection readiness.

Conclusion

RC-QMS provides a secure, compliant and validated Quality Management platform trusted by organizations operating in highly regulated industries.

By combining:

- ISO/IEC 27001:2022 certified information security
- ISO 9001 certified quality management
- Microsoft Azure enterprise cloud infrastructure
- Continuous security monitoring
- Independent penetration testing
- GxP-aligned software development and validation

Rescop delivers a secure, scalable and future-ready platform that supports regulatory compliance, operational excellence and long-term customer trust.

RC-QMS is transitioning to its new product identity under the name **vlmcare**, while maintaining the same commitment to security, quality and regulatory compliance.

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